

**HARYANA GOVERNMENT**  
**EXCISE AND TAXATION DEPARTMENT**

**Order**

**The 28<sup>th</sup> November, 2024**

The Excise and Taxation Department, Haryana, is pleased to announce a dedicated **MSME GST Facilitation Cell (MSME-GFC)** at Room no. 114, Ground Floor, Plot No. 1-3, Vanijya Bhawan, Sector-5, Panchkula 134151. This cell is specifically focused on assisting Micro, Small and Medium Enterprises (MSME) with GST related needs.

**A. Objective of Launching MSME GST Facilitation Cell:-**

This initiative is designed to foster collaborative approach between the Department and micro, small and medium enterprises in Haryana, helping them navigate GST compliance with ease. The establishment of the MSME GST Facilitation Cell (MSME-GFC) reflects the Govt. of Haryana's commitment to supporting small businesses. By providing targeted support, guidance, and a forum for addressing GST-related issues, this cell aims to create a favourable environment for business growth and contributing to the State's economic development.

**B. Purpose of MSME GST Facilitation Cell:**

The primary purpose of this GST Facilitation Cell is to provide support to MSMEs, ensuring that:

1. **Comprehensive Guidance:-** This GST Facilitation Cell will ensure that MSME receive end-to-end support for GST compliance, from registration to return filing and other GST related issues.
2. **Awareness and Education:-** The small entrepreneurs will be informed about tax-friendly measures, exemptions, and benefit under GST.
3. **Issue Resolution:-** Challenges related to GST compliance will be addressed within the ambit of the law.

**C. Key components of MSME-GFC:**

1. **Dedicated Facilitation Cell:** This cell will cater to MSMEs, offering guidance specific to the needs of small businesses, such as simplified compliance processes, GST returns, and handling sector-specific tax queries. This cell will look into the issues faced by MSMEs and give a solution within the ambit of law.
2. **Escalation and Decision-Making Committees:** For issues requiring a higher level of intervention for MSME-GFC, there will be a committee at range level which will escalate the matter to the committee at Head Office level. The request/problem of MSMEs received in the MSME-GFC, Panchkula shall be handled by the cell at the Head Office level referred above. The MSME representation/request/problem received in the districts shall be dealt by the committee comprising of JETC(Range), DETC(ST) of the concerned district, ETO(Range). These committees at the range level will send specific recommendations/observations to the MSME cell at Head Office after in depth analysis of the issue at hand. Further, the JETC(Range) will interact with stakeholders at least once in a quarter and send the quarterly report to cell at Head Office with suggestions, if any.
3. **Monitoring and Oversight:** A dedicated facilitation cell at the Head Office will oversee all the issues escalated, ensuring consistency and timely resolution. The cell at the Head Office shall comprise of AETC(TRU) chairman of the cell, DETC(TRU), Member and ETO(TRU), Member.
4. **Interaction with MSME Communities:** The MSME-GFC will work with local

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**D. Contact information :-**

Toll Free Helpline Number **0172-4112222**


Email id **msme-fc.etc@hry.gov.in**

**E. Expected Outcomes:**

- **Enhanced Compliance:** Start-ups and MSMEs will be better equipped to meet GST requirements, reducing non-compliance rates.
- **Improved Awareness:** Businesses will gain a thorough understanding of GST benefits and compliance requirements, fostering a tax-literate business environment.
- **Effective Problem Resolution:** Structured support and escalation processes will ensure that issues are resolved efficiently.
- **Stronger Business Ecosystem:** Collaborations with incubators, universities, and trade bodies will strengthen Haryana's business ecosystem, promoting innovation and sustainable growth.
- **Policy Enhancements:** Insights from feedback will be conveyed to the Policy Wing to make GST regulations more favourable for MSMEs.

**Panchkula**

**Dated the 28.11.2024**


  
**Ashok Kumar Meena,**  
**Excise and Taxation Commissioner, Haryana**  
**Panchkula.**

No. **1177** /GST-I

Panchkula, dated the **28.11.2024**

A copy is forwarded to the following for information and necessary action:-

1. PS to Principal Secretary to Govt. of Haryana (E&T)
2. PS to Excise and Taxation Commissioner, Haryana
3. All the Addl. Excise and Taxation Commissioners, Haryana
4. All the Joint Excise and Taxation Commissioners, Haryana with directions to give wide publicity among the trade associations, Bar associations and CA associations in their respective ranges.
5. All the Deputy Excise and Taxation Commissioners (ST), Haryana with directions to give wide publicity among the trade associations, Bar associations and CA associations in their respective districts.

  
**Dy. Excise and Taxation Commissioner (GST)**  
**For Excise and Taxation Commissioner, Haryana**  
**Panchkula**