Central Depository Services (India) Limited

Convenient ⊕ Dependable ⊕ Secure
COMMUNIQUÉ TO DEPOSITORY PARTICIPANTS

CDSL/OPS/DP/GENRL/2024/719   **November 28, 2024**

REL-ID VERSION

DPs are advised to refer to the following Communiques.

- CDSL/OPS/DP/SYSTM/2022/220 dated April 20, 2022.
- CDSL/OPS/DP/SYSTM/2022/303 dated June 01, 2022.

As part of our continuous enhancement efforts, CDSL has successfully implemented two-factor authentication for users accessing the depository applications via online platforms using the REL-ID solution since April 2016. The REL-ID client software has undergone several upgrades to improve the functionality and security, with the most recent update completed in September 2022.

We are pleased to announce the upcoming release of a new version of the REL-ID client software, known as the CDSL SecureApp application, follow the steps to upgrade as mentioned below.

Important Steps for Upgrade:

1. **Upgrade Procedure:** We have enclosed detailed information and the procedure to upgrade to the new version of the software.

2. **Link for Download:** You can download the updated executable and upgrade procedure from our help page at the following link:

   https://www.cdslindia.com/Footer/help.html
   - **click on ➔ REL - ID application Installer**

3. **Security Questions:** It is crucial to remember the security question and its answer set by you within the REL-ID system. This information will be needed during the upgrade process. If you do not remember your security question, we strongly advise that you change it before proceeding with the upgrade.

4. **Email Verification:** Please ensure that you are aware of the email ID registered against your user profile in the CDAS system.

Queries regarding this communiqué may be addressed to: CDSL – Helpdesk Emails may be sent to: dprtasupport@cdslindia.com and connect through our IVR Number 022-62343333.

For and on behalf of
Central Depository Services (India) Limited

sd/-

Mr. Swapnil Patkar
Asst. Vice President – Information technology