



**ఆంధ్రప్రదేశ్ రాజ పత్రము**  
**THE ANDHRA PRADESH GAZETTE**  
**PUBLISHED BY AUTHORITY**

**PART II EXTRAORDINARY**

No.36

AMARAVATI, MONDAY, APRIL 17, 2023

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**NOTIFICATIONS BY HEADS OF DEPARTMENTS, Etc.**

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**ANDHRA PRADESH ELECTRICITY REGULATORY COMMISSION**

**Regulation No. 3 of 2023**

**Fourth amendment to the Andhra Pradesh Electricity Regulatory Commission (Licensees' Standards of Performance) Regulation, 2004 (Regulation No.7 of 2004).**

**Introduction:**

The erstwhile APERC (Andhra Pradesh Electricity Regulatory Commission) of the undivided Andhra Pradesh State notified the Andhra Pradesh Electricity Regulatory Commission (Licensees' Standards of Performance) Regulation, 2004 (Regulation No.7 of 2004) (hereinafter referred to as 'the Principal Regulation') which was published in the AP Extraordinary Gazette on 22.06.2004. The first and the second amendments to the Principal Regulation were notified by the erstwhile APERC in the AP Extraordinary Gazette on 19.08.2005 (vide First Amendment Regulation No.7 of 2004) and 08.08.2013 (vide Regulation No.9 of 2013) respectively.

And the newly constituted APERC for the State of Andhra Pradesh, which came into existence w.e.f. 01.08.2014 post bifurcation of the undivided AP State, adopted the above Regulations, among others, vide APERC (Adaption) Regulation, 2014 (Regulation No.4 of 2014). Subsequently, the new APERC notified the third amendment to the Principal Regulation in the AP Extraordinary Gazette on 04.06.2021 (vide Regulation No.3 of 2021)

The Chairman and Managing Director/APEPDCL requested the Commission for enhancement of the SLA days for LT application processing from the current 7 days to 15 working days citing practical problems such as time needed for conducting field surveys/ site inspections, preparing estimates, scrutinising applications, and granting approvals particularly in rural areas. Upon careful consideration of the request made by the Chairman and Managing Director of APEPDCL, the Commission feels that the request made by him is genuine and deserves acceptance. Therefore, the Commission has decided to extend the SLA period for LT application processing to 15 working days, as per the request.

Accordingly, the Commission, in exercise of the powers conferred on it under section 181(2) (za) and (zb) read with Sections 57 and 59 of the Electricity Act, 2003 (Central Act 36 of 2003) and all other powers enabling it in that behalf, hereby makes the following Regulation to amend the Principal Regulation:

1. Short title, extent and commencement:

- (i) This Regulation may be called the Andhra Pradesh Electricity Regulatory Commission (Licensees' Standards of Performance) Fourth Amendment Regulation, 2023.
- (ii) This Regulation shall come into force with effect from the date of its publication in the Andhra Pradesh Gazette.
- (iii) This Regulation shall extend to the whole State of Andhra Pradesh.

2. The following text against **S.No.VIII.ii.a under SCHEDULE-II** (substituted vide 2nd amendment) of the Principal Regulation

***"Release of supply-  
Low Tension      Within 7 days of  
receipt of application      Rs.100 for each day  
default"***

shall be substituted with the following text

***"Release of supply-  
Low Tension      Within 15 working days of  
receipt of application      Rs.100 for each day  
default"***

**(BY ORDER OF THE COMMISSION)**

Hyderabad  
15.04.2023

K. RAJA BAPAI AH  
Commission Secretary<sub>(I/C)</sub>