



Central Depository Services (India) Limited

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COMMUNIQUÉ TO DEPOSITORY PARTICIPANTS

CDSL/IG/DP/GENRL/2024/593

October 07, 2024

UPDATES RELATING TO SCORES 2.0

Depository Participants ('DP') are hereby informed that pursuant to SEBI PR No.06/2024 announcing launch of the new version of the SEBI Complaint Redressal System (SCORES 2.0) on April 01, 2024, DPs are requested to review information available on their websites and other resources to ensure that the updated SCORES 2.0 domain name <https://scores.sebi.gov.in> is mentioned as against the old domain i.e., <https://www.scores.gov.in>. Additionally, the literature across various resources should be updated to align with the SCORES 2.0 procedure, replacing the old guidelines associated with the former SCORES.

DPs are required to take note of the same and ensure compliance by carrying out the necessary changes at their end.

Queries regarding this communiqué may be addressed to: CDSL – Helpdesk Emails may be sent to: dprtastupport@cdslindia.com and connect through our IVR Number 022-62343333.

**For and on behalf of
Central Depository Services (India) Limited**

Sd/-

**Latha Nair
Assistant Vice President – Audit, Inspection and Compliance**