Participant Services
Circular

NSDL
Technology, Trust & Reach

Circular No.: NSDL/POLICY/2024/0113

August 14, 2024

Subject: Suspension of demat accounts of existing clients whose KYC records are not found to

be valid by KRAs after the validation process

Attention of Participants is invited to Circular No.: NSDL/POLICY/2024/0109 dated July 30, 2024,

regarding 'Suspension of demat accounts of clients whose KYC records are not found to be valid by

KRAs after the validation process'.

Pursuant to the aforesaid circular, demat accounts of the clients whose KYC records were not found to

be valid due to various reasons [including invalid PANs for any reasons] for new PANs updated in KRAs

system during the month of June 2024 had been suspended in NSDL depository system on August 3,

2024.

In continuation to the above, KRAs have provided the list of KYC records (both Non-AADHAAR and

Non-OVD based) which are not found valid due to various reasons, updated in KRA system till August

31, 2023.

Based on the data made available by KRAs on August 2, 2024 for the said PANs which are KRA non-

compliant, the DP wise demat accounts have been identified and the said list is made available by NSDL

on i-Assist portal on the path "Non-Complied KYC KRA Accounts" with the files name as "DPID_Non-

Complied_NonAadhaar_NonOVD_KRA_Accounts_02082024" for Participants review and taking up

with their concerned clients.

The aforesaid demat accounts will be frozen by NSDL for "Suspended for debit and credit" on August

17, 2024 (Saturday) considering the updated data to be made available by KRAs as on August 16,

2024. Participants are also advised to send intimation to aforesaid concerned clients after suspension

of demat accounts via letter/email/SMS or any other mode as deemed fit.

Further, for removal of suspension of aforesaid accounts, Participants are requested to follow the

procedure mentioned at point no. 5 & 6 of Circular No.: NSDL/POLICY/2023/0109 dated August 18,

2023.

Participants are requested to take note of the above and ensure Compliance. For assistance on aforesaid

matter, Participants may contact help desk at 022 - 48867000 or email at helpdesk@nsdl.com.

Corporate Identity Number: U74120MH2012PLC230380



Participant Services Circular

For and on behalf of **National Securities Depository Limited**

Arockiaraj Manager

FORTHCOMING COMPLIANCE			
Particulars	Deadline	Manner of sending	Reference
Investor Grievance Report (Monthly)	By 10 th of the following month	Through e-PASS	Para 22 of 'Grievance Redressal' chapter and Para 28 of 'Internal Controls/Reporting to NSDL/SEBI' chapter of NSDL Master Circular for Participants.

