



Central Depository Services (India) Limited

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COMMUNIQUÉ TO DEPOSITORY PARTICIPANTS

CDSL/OPS/DP/POLCY/2023/211

April 3, 2023

VERIFICATION OF MOBILE NUMBER REVOCATION LIST (MNRL) PUBLISHED BY TRAI

SEBI, vide its letter no. SEBI/HO/MIRSD/DOP/OW/P/2020/11531/7 dated July 9, 2020, had intimated the Depository that Telecom Regulatory Authority of India (TRAI) has made available a list of permanently disconnected mobile numbers i.e., Mobile Number Revocation List (MNRL) on their website in a secured manner to enable the interested parties to clean up their database, thereby not sending any further communication on such mobile numbers. The URL to access the MNRL is <https://mnrl.traigov.in/> and list is updated on a monthly basis.

DPs are requested to note that CDSL shall make available the list of such BOs wherein the mobile numbers are being shown as disconnected in MNRL and which match with the mobile number/s updated in the existing Demat account/s mapped under concerned DPs on monthly basis (by 15th of every month) in respective DP's billing folder with file naming convention as **BLNG<DPID>_MOBILENO_DDMMYYYY**.

DPs are advised to check the above-mentioned report and take up the matter with the respective BOs. Wherever necessary, update has been received by the DP the correct mobile number is required to be updated in the Demat account of the BO on the basis of duly signed modification letter/ form received from BOs so that the correct mobile numbers are maintained in Demat accounts. In this regard, in case of non-receipt of response from the BOs, DPs are advised to remove the SMS alert flag for such BOs in CDAS system after satisfying themselves.

Furthermore, DPs are requested to note that the demat accounts for which response is not received from concerned BOs will become 6 KYC non-complaint (due to invalid mobile number). Hence, DPs are advised to give 30 days notice to concerned BOs for providing valid mobile number stating that if valid mobile number is not updated, then such account will be frozen for debit. All such accounts needs to be frozen for debit by DPs under freeze reason code 21 – (Mandatory 6 KYC Non-Compliant Accounts) in CDAS System until the valid mobile number is updated in BOs account.

DPs are advised to send the intimation to BOs after removal of SMS flag and suspension of demat accounts via letter/ email or any other mode which the DPs may deem fit. Necessary intimation proof / audit trails, needs to be maintained for future queries, audits and Inspections.



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DPs are advised to take note of the circular and ensure compliance.

Queries regarding this communiqué may be addressed to: **CDSL – Helpdesk** Emails may be sent to: helpdesk@cdslindia.com and telephone number 08069144800.

sd/-

Nilesh Shah
Asst. Vice President – Operations