

Central Depository Services (India) Limited

COMMUNIQUÉ TO DEPOSITORY PARTICIPANTS

CDSL/OPS/DP/POLCY/2024/265

May 15, 2024

AMENDMENTS TO DP OPERATING INSTRUCTIONS CHAPTER - 6

DPs are advised to note that amendments have been incorporated in CDSL's DP Operating Instructions [OI] **Chapter 6 - Settlements** regarding issue of DIS, issue of loose DIS & Safeguards to address the concerns of Bos on transfer of securities (refer **Annexure – A**).

The said amendments to the DP Operating Instructions are provided with track changes mode in attached Annexure – A and the same will be applicable with immediate effect.

DPs are advised to ensure compliance.

Queries regarding this communiqué may be addressed to: CDSL – Helpdesk Emails may be sent to: helpdesk@cdslindia.com and telephone no. 08069144800.

For and on behalf of Central Depository Services (India) Limited.

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Nilesh Shah Asst. Vice President – Operations

Sr. No.	Sr. No. Chapter-6- Settlements		
	Existing Process	New Process	
6.5.1	Issue of DIS	Issue of DIS	
6.5.1.9	Fresh issuance of DIS booklets should be done on	Fresh issuance of DIS booklets should be done on	
	the basis of duly signed requisition slip. DP shall	the basis of duly signed requisition slip_ (contained	
	verify whether the requisition slip forms a part of	in the previous booklet). DP shall verify whether	
	the booklet issued to the BO as well as verify the	the requisition slip forms a part of the booklet	
	signature(s) of the BOs. In case the fresh DIS	issued to the BO as well as verify_the signature(s)	
	booklet is hand-delivered to the BO, record of the	of the Bos as per DP records . Such issuance of	
	signature of the BO of having received the DIS	DIS shall be authorized by the Compliance Officer	
	booklet should be maintained.	or any other designated senior official of the DP.	
		In case the fresh DIS booklet is hand-delivered to	
		the BO, record of the signature of the BO of having	
		received the DIS booklet should be maintained.	
6.5.1.10	DIS booklet may be hand-delivered to any person	DIS booklet may be hand-delivered to any person	
	other than the BO, only on the basis of a	other than the BO, only on the basis of a	
	requisition slip forming part of the earlier booklet	requisition slip forming part of the earlier booklet	
	issued and signed by the BO. The requisition slip	issued and signed by the BO. The requisition slip	
	should contain the signature of the person	should contain the signature of the person	
	authorised by the BO to receive the new DIS	authorised by the BO to receive the new DIS	
	booklet.	booklet.	
C F 1 11	DP shall verify the signature of the BO(s) on the	DP shall verify the signature of the BO(s) on the	
6.5.1.11	requisition slip before handing over the DIS	requisition slip before handing over the DIS	
	booklet. DP shall record the name and signature	booklet. DP shall record the name and signature	
	of the person to whom the DIS booklet is hand-	of the person to whom the DIS booklet is hand-	
	delivered.	delivered.	
6.5.1.12	In case DIS booklet issued by the DP does not	In case DIS booklet issued by the DP does not	
	contain the requisition slip or in case the BO has	contain the requisition slip or in case the BO has	
	lost the requisition slip, a letter to that effect	lost the requisition slip, a letter to that effect	
	signed by all the holders shall be taken for	signed by all the holders shall be taken for	
	issuance of fresh DIS booklets. In such case, one	issuance of fresh DIS booklets. In such case, one	
	of the accountholder should personally come with	of the account holder should personally come with	
	such letter and with a valid proof of identity. DP	such letter and with a valid proof of identity. DP	
	should check the proof identity and keep the	should check the proof identity and keep the same	

	same on record and hand deliver the DIS booklet.	on record and hand deliver the DIS booklet. In
	In case the account holder cannot come in	case the account holder cannot come in person,
	person, the DIS may be couriered / mailed to the	the DIS may be couriered / mailed to the
	correspondence address of the BO. The DP	registered correspondence address of the BO. The
	should maintain record of dispatch.	DP should maintain record of dispatch.
		In case the request for issuance of the DIS booklet
		is received in an inactive/dormant account i.e.
		wherein no transactions have taken place for a
		period of 12 months, the DIS booklet shall be
		delivered at the registered address of the BO as per
		address in the DP records.
		DP shall ensure the genuineness of the BO's
		request for issuance of DIS, such issuance of DIS
		shall be authorized by the Compliance Officer or
		any other designated senior official of the DP.
	Issue of Loose DIS	
6.5.2.1	The DP shall not issue more than 10 loose DIS to	The DP shall not issue more than 10 loose DIS to
	one account holder in a financial year (April to	one account holder in a financial year (April to
	March). The loose DIS can be issued only if the	March). The loose DIS can be issued only if the
	BO(s) come, in person, and sign the loose DIS in	BO(s) come, in person, and sign the loose DIS in
	the presence of an authorised DP official.	the presence of an authorised DP official.
		Instruction pertaining to loose DIS shall be
	Instruction pertaining to loose DIS shall be	
	entered in the CDSL system on the same day. If	entered in the CDSL system on the same day. If
	not entered, then the reason for not entering on	not entered, then the reason for not entering on
	the same day should be noted in the Loose DIS	the same day should be noted in the Loose DIS
	Register.	Register.

6.5.5	Safeguards to address the concerns of Bos	
	on transfer of securities	
6.5.5.1	The cautionary note: "BLANK & SIGNED DIS	The cautionary note: "BLANK & <u>or</u> SIGNED DIS
	SHOULD NOT BE LEFT WITH YOUR DP/BROKER"	SHOULD NOT BE LEFT WITH YOUR DP/BROKER
	should be printed on all types of DIS.	any other person / entity " should be printed on
6.5.5.2	DPs should not accept pre-signed DIS with blank columns from the BO(s).	all types of DIS. DPs should not accept pre-signed DIS with blank
6.5.5.3	If the DIS booklet is lost / stolen / not traceable by the BO, the same must be intimated to the DP immediately by the BO in writing. On receipt of such intimation, the DP shall cancel the unused DIS of the said booklet and block them so as to avoid execution such DIS in future If a DIS is received from an account, which has been dormant i.e. not operated for a long period, SIX months or more or any such period specified by CDSL and / or SEBI from time to time, the DP may verify the same with the account holders independently before executing the instruction.	columns from the BO(s). If the DIS booklet is lost / stolen / not traceable by the BO, the same must be intimated to the DP immediately by the BO in writing. On receipt of such intimation, the DP shall cancel the unused DIS of the said booklet and block them so as to avoid execution such DIS in future. If a DIS is received from an account, which has been dormant wherein no transactions have taken place _for a period of _SIX continuous _Twelve months or more or any such period specified by CDSL and / or SEBI from time to time_, the DP may shall mandatorily_ verify the same with the account holders independently before executing the instruction. <i>A credit in the demat account through purchase of</i>
		securities and voluntary corporate action (such as subscribing to rights issues/ systematic investment
		plans (SIPs) of mutual funds, etc.) may be
		considered as a transaction for assessing the
		dormancy. However, any credit due to involuntary
		corporate action (such as bonus, split, etc.) may
		not be considered as transaction for assessing the
		dormancy.

DPs shall be required to verify the same by way of
recorded phone call on registered number of BO by
the authorized official of the DP.
However, in case of active accounts, such
verification may be made mandatory, if the BO has
5 or more International Securities Identification
Number (ISINs) and all such ISIN balances in that
account (irrespective of the number of ISINs) are
getting transferred at a time.
The authorized official of the DP verifying
transactions in dormant accounts / 5 or more ISINs
in active account with the BO shall record the
details of the process date, time etc., of the
verification on the Instruction slip under his
signature.
Such verifications shall be additionally authorized
by the Compliance Officer of the DP or any other
designated senior official of the DP.