



Central Depository Services (India) Limited

Convenient + Dependable + Secure

COMMUNIQUÉ TO DEPOSITORY PARTICIPANTS

CDSL/OPS/DP/HD/2024/17

January 09, 2024

GROUP EMAIL IDS FOR CDSL COMMUNICATION

DPs are hereby informed that to enhance service levels and to manage email communications in a more structured and efficient manner, we are sharing list of group email ids of CDSL for quicker processing.

DPs and RTAs are requested to kindly make a note of the above and send their detailed requests accordingly. Kindly ensure to mention their DP IDs / RTA IDs along with contact details in emails sent as this shall help concerned teams to respond / contact sender in timely and structured manner.

Process wise List of Common Email ids:

Sr. No.	Queries Related to	Email ID
1	MICR / IFSC	micr@cdslindia.com
2	Easiest / DSC Mapping	easiadmin@cdslindia.com
3	Investor Grievance	complaints@cdslindia.com
4	Pan modification / Change of RTA / DP modification / Issuer Modification / ISIN Freeze-Unfreeze/ Benpos / Freeze for KRA, 6 KYC, PAN AADHAR Link	masters@cdslindia.com
5	Settlement	operations@cdslindia.com
6	Surveillance	surveillance@cdslindia.com
7	Cyber Security	dpinfosec@cdslindia.com
8	CAS (Consolidated Account Statement)	cas@cdslindia.com
9	Audit	audit@cdslindia.com
10	System Driven Disclosure	sdd@cdslindia.com
11	Corporate Action / IPO	caipo@cdslindia.com
12	Government Securities (G-SEC)	gsec@cdslindia.com
13	CDASWEB / RELID Application Reset of CDAS admin password /unlocking of RELID user & removal of Binding	helpdesk@cdslindia.com
14	Accounts	cdslar@cdslindia.com
15	Issuer Billing	issuerebilling@cdslindia.com
16	Issuer/Securities Admission	issueradmission@cdslindia.com
17	DP Admission	dpadmission@cdslindia.com
18	Legal	legalteam@cdslindia.com
19	Evoting	helpdesk.evoting@cdslindia.com



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Queries regarding this communiqué may be addressed to: helpdesk@cdslindia.com and the IVR number is 08069144800.

sd/-

Swapnil Gupte
Sr. Manager – Operations